



The Greater Works Networks (The GWN)

Service Name: Family Support; Category: Non-Treatment

Setting: Home Based

INTENDED CLIENTELLE:

- Juveniles: 12 years of age to 18 years of age
- Males & Females

SERVICE DESCRIPTION:

To provided face to face interventions with the youth and family, designed to assist the youth, parent/caregiver to learn/enhance new skills, role play, and practice specific strategies and techniques to decrease the youths' behaviors related to criminogenic risk. This service targets the entire family unit.

SERVICE EXPECTATIONS:

- The Family Supportive specialist will support the youth and family/guardians in developing skills to effectively enhance the functions of the family.
- Accomplish goals already identified by probation referral and enhanced by the Family Team.
- Model appropriate coping skills and conflict resolution strategies.
- Connect the family with community resources and supports.
- Conduct an intake assessment to supplement the family team goals to determine the family needs and strengths within 7days of accepting the youth/family into the program.
- Communicating with probation officer weekly via face to face, phone calls, email
- Participate in Family Team meetings.
- Develop a safety plan for Crisis cases and situations.
- All providers must be trained in trauma-informed care, recovery principles and crisis management.



SERVICE FREQUENCY:

- All staff will be expected to contact the client within the first 24 hours of receipt of the referral.
- Family Supportive specialist are expected to meet within the first 48 hours.
- Supportive services will be intensive during the first 3 weeks of initial contact.
- Plan of action will be shared amongst the probation officer, client and supportive worker.

LENGTH OF SERVICE:

The Greater Works Networks will not provide more than 4 months of service unless additional time is approved by the Probation Officer.

STAFFING:

- Family Supportive Specialist will hold either a bachelor's degree in a related field or have two years of experience or an associate degree with four or more years of experience, with in home behavioral interventions.
- All Family Supportive Specialist will be registered with the Office of Probation Administration.

STAFF CLIENT RATIO:

- Family Supportive Specialist will have minimum of 5 clients.
- Family Supportive Specialist that are working with larger household of 5 or more will team with another Family Supportive Specialist. Should there be an additional adult in the household Probation would be asked to provide supportive services for each adult in the household of 5 or more.

HOURS OF OPERATION:

Hours of service will be based on the client and family needs.

SERVICE DESIRED OUTCOMES:

- Enhance Family functions and communications.
- Decrease the need for emergency interventions.
- Increased ability to apply appropriate rewards and consequences.
- The Greater Works Networks will provide clients with Parenting Classes from the Nurturing Parenting Curriculum.

UNIT AND RATE:

Per hour based on current rate sheet.